

Set Up IMAP - iPhone™, iPad™, iPod®

If you would like to learn more about the differences between POP and IMAP, please see the help topic, "[POP vs. IMAP \(http://www.rackspace.com/apps/support/portal/4266/941/943/4012\)](http://www.rackspace.com/apps/support/portal/4266/941/943/4012)."

Steps are compatible with 3G and 4.0.

To set up IMAP, do the following:

1. Tap **Settings, Mail, Contacts, Calendars, Add Account**, Tap **Other** and then **Add Mail Account**.



2. Enter the following information in the spaces provided:
 - Name—Enter your first and last name. This is the name that will appear in the **From** field of messages you send.
 - Address—Enter your entire email address (e.g., myname@mydomain.com).
 - Password—Enter the password for your email account.
 - Description—Enter a descriptive name for the account (e.g., Work Account). This description will be visible only to you.
3. Tap the **Save** button.

Note: If **IMAP** is not already selected, tap the **IMAP** button.

4. Under both the **Incoming Mail Server** and **Outgoing Mail Server** sections, enter the following

information:

- Host Name—Enter the secure server name:
 - **secure.emailsrvr.com**
- User Name—Enter your entire email address (e.g., myname@mydomain.com).
- Password—Enter the password for your email account.

The screenshot displays a configuration window for an email account. It is divided into two main sections: 'Incoming Mail Server' and 'Outgoing Mail Server'. Each section contains three input fields: 'Host Name', 'User Name', and 'Password'. The 'Host Name' field in both sections is filled with 'secure.emailsrvr.com'. The 'User Name' field in both sections is filled with 'myname@mydomain.com'. The 'Password' field in both sections is filled with ten blue dots, indicating that the password has been entered but is hidden. The background of the configuration window is a light gray with a subtle gradient.

5. Tap the **Save** button and the device will verify settings and return to the **Mail, Contacts, Calendars** screen.

Configure Default Folders

1. Tap **Settings, Mail, Contacts, Calendars**, Select your **account**, scroll down and Tap

Advanced



2. Under **Mailbox Behaviors**, tap **Drafts Mailbox**.
3. Under **On the Server**, tap **Drafts**.
4. Tap **Advanced** and Tap the **Sent Mailbox**.
5. Under **On the Server**, tap **Sent**.
6. Tap **Advanced** and then Tap **Deleted Mailbox**.
7. Under **On the Server**, tap **Trash**.